

Quality Network Public Statements

Organisation: Wyre & Flyde Partnership Board
Type: Learning Disability Partnership Board
Services Included: All services for people with high support needs

Public Statement: 2006

Our Services

Residential, domiciliary and day services and other services.

The service review

This was the thematic review across the whole of the Partnership Board area focusing on the services received by people with very high support needs.

The review took place between November 2005 and January 2006. Nine people who use services were visited.

The team consisted of one community nurse, contracts officer, a psychologist, the mother of a service user, two senior support workers, a clerical officer, provider senior officer, three self advocates, person centred planning co-ordinator, a speech and language therapist and an advocacy worker. Some people paired up to make their visits.

Findings, what was going well

- Generally, people were safe and physically well cared for in pleasant environments.
- Staffs are generally well motivated and caring.
- The people supported are generally respected as individuals.
- There is a sense of optimism that services have improved and will continue to.

What we need to improve

Communication, choices, friends and variety.