

Crisis Prevention Institute

Contact: Mark Gorman (Sales Director)
Tel: 0161 929 9777
Fax: 0161 929 1881
Email: enquiries@crisisprevention.com
Mobile phone:
Address 15 – 17 Britannia Road
Sale
M33 2AA

PI System/model Management of Actual or Potential Aggression (MAPA®)

Geographical area covered UK, Republic of Ireland, Europe, Worldwide

Who is training for? Organisations served:

Education, social care, and health care providers.

Service user provision served:

Mental health; learning disability; autistic spectrum conditions; mainstream and special educational needs; 'looked after children'; severe behavioural, emotional and social difficulties; primary and secondary health care services, including acute general health care; other specialist educational, social and health care services, including services focusing on the specific needs of people with disability who may resist treatment due to incapacity.

Service sectors served:

All sectors (public, independent, and third sector)
Unpaid carers including parents, foster carers, families and significant others.

Age Groups:

People of all ages.

Accredited courses MAPA® Foundation
MAPA® Advanced Physical Skills
MAPA® Emergency Holding Procedures
CH-3SM Skills for Clinical Holding

All programmes Direct Delivery or 'train-the-trainer'

General Approach to Teaching Physical Interventions

CPI is committed to the delivery of high-quality, evidence-based training and support that aims to reduce the frequency of physical interventions across all service settings. Our approach is to work with commissioning organisations to develop essential knowledge and skills for staff that enables them to effectively deliver person-centred outcomes and whole system solutions for users of services, and their carers using:

Primary and secondary preventative interventions (pro-active approaches)
Restrictive physical interventions to manage crisis (reactive approaches)
Post-incident analytical interventions (support and educative approaches)
Reflective learning interventions (continuous professional development and improvement)

Relevant Training Topics

Primary and secondary preventative interventions (proactive approaches):

Person-Centred Thinking and Planning
Person-Centred Active Support
Person-Centred Resource Planning
Promoting Positive Behaviour in a Person-centred Way (PPB©)
Assessing and Managing Risk
Supported Decision Making through Person-Centred Risk Management (SDM©)
Understanding Non-Verbal Communication and Developing Effective Rapport
Verbal De-escalation & Diffusion
Conflict Resolution Training (SMS CRT)
Promoting Safer and Therapeutic Services Training (SMS PSTS)

Restrictive physical interventions (reactive approaches):

MAPA® Holding
CH-3SM Skills for Clinical Holding
MAPA® Disengagements
MAPA® Personal Safety / Lone Working